



# moh syn

**Har mushkil mein  
aapka Mohsyn.**

Helping expat Pakistanis protect, provide,  
and care for their families back home.

[mohsyn.com](http://mohsyn.com)

**We are a task-agnostic, end-to-end solution, offering trusted on-the-ground support for both everyday needs and critical situations.**

From caring for parents and responding to medical emergencies to managing errands, household staff, maintenance, roadside assistance, and personal or family events, Mohsyn is a single, reliable point of support.



**Our mission is to act as the surrogate sibling for Pakistanis abroad, providing their loved ones with the highest standard of care and delivering absolute peace of mind.**

# An entire ecosystem of support, not just a person.



## Errands & financial tasks

Bills, cash runs, and payments handled on the ground, on your behalf.



## Events & special occasions

We plan and coordinate special moments so your loved ones feel celebrated, even from afar.



## Government paperwork

We navigate the bureaucracy, liaise with offices and get it done.



## Safety & risk alerts

Real-time updates on local threats or risks affecting your family's daily life.



## Medical check-ins & emergency cover

From everyday checkups to emergencies, your health is covered with physiotherapists, nurses, online and field doctors.



## Bereavement & post-loss support

We handle the arrangements and support your family through their most difficult moments.



## Personal care & wellness

Regular check-ins and caregiver coordination to keep your loved ones comfortable and supported.



## Domestic services

Everyday domestic needs covered with fully vetted cooks, drivers, caretakers, plumbers, electricians and housekeepers.

## How it Works

# A team of problem solvers available on the ground 24/7.

Every Mohsyn family is supported by our dedicated on ground teams:



### **(PLO) Personal Liaison Officer**

Your single point of contact. They know your family, your preferences, your parents' names. They manage everything.

### **(FSO) Field Support Officers**

Our on-ground team. Former military and highly disciplined individuals who handle every task with precision and care.

### **Medical Services Team**

Physiotherapist  
Psychologist  
On-call doctors  
On-the-ground doctors  
Nursing staff

Find out more at [mohsyn.com](https://mohsyn.com)

Trust



## Why you can trust us?

Trusting someone with your family isn't easy. Here's how we ensure our relationship develops and grows on the basis of trust:

### Service standards

- Background checks
- Continuous training
- Internal service reviews
- Client feedback integration
- Confidentiality protection

### Financial transparency

- Pre-approval required
- Detailed receipts
- Monthly reporting
- Secure payment processing
- Audit trail

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## Testimonials

# Client testimonials.

Don't take our word for it. Here are a few testimonials from some of our happy clients.

"Mohsyn is like your clone; they take over the day-to-day operations and responsibilities and sometimes add a sentimental value that you cannot, because you are not there. I have never felt judged. I have never once thought these people are judging me."

Client based in KSA, supporting family in Pakistan

"I was alone in the hospital, hadn't had breakfast, and suddenly the Mohsyn team called to say they had sent someone who was standing outside if I needed anything. I never asked anybody. I never called anybody. They just knew. Their services and these people speak for themselves."

Client based in Islamabad, caring for an elderly parent

"Whatever I want to get done in Pakistan, I go to Mohsyn. Legal advice, groceries, house help, and medicine at midnight, sending someone flowers; Mohsyn is my primary point of contact for everything. I will be proud to say I have been one of their clients."

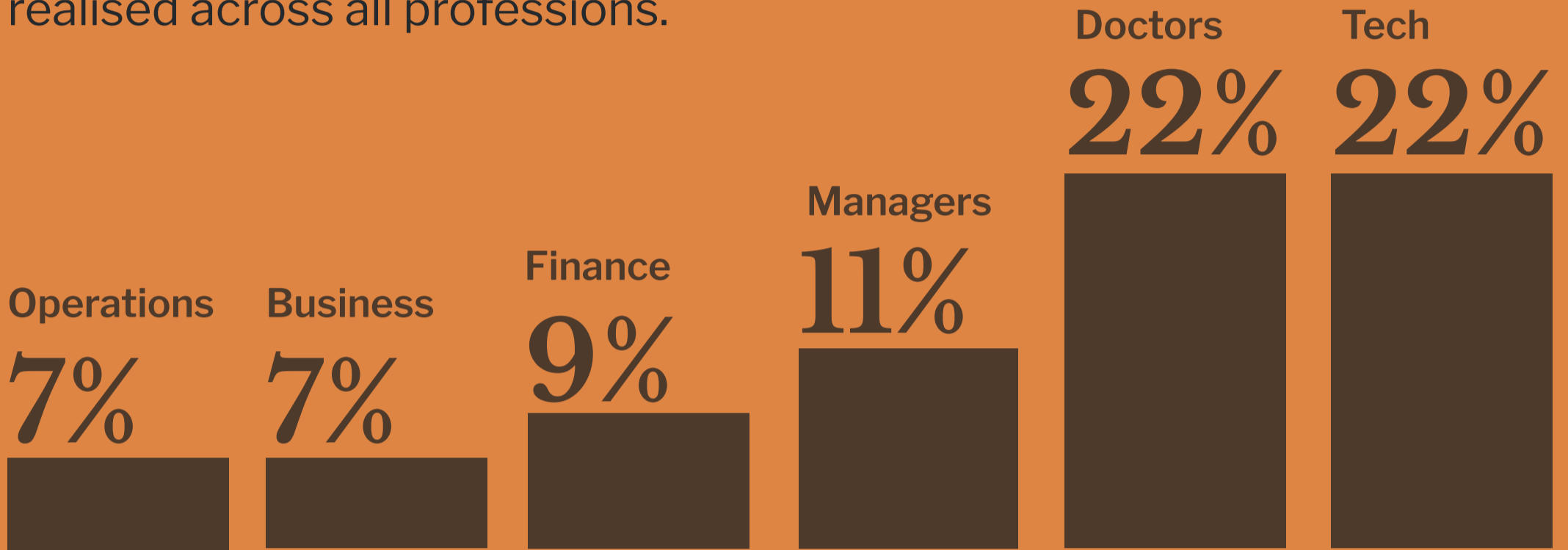
Client based in London, supporting her father in Islamabad

"My use case is different; I use Mohsyn not for a parent but for myself, to fill the gap my domestic staff cannot. Their fix-it attitude is their biggest strength; nothing is out of scope for them."

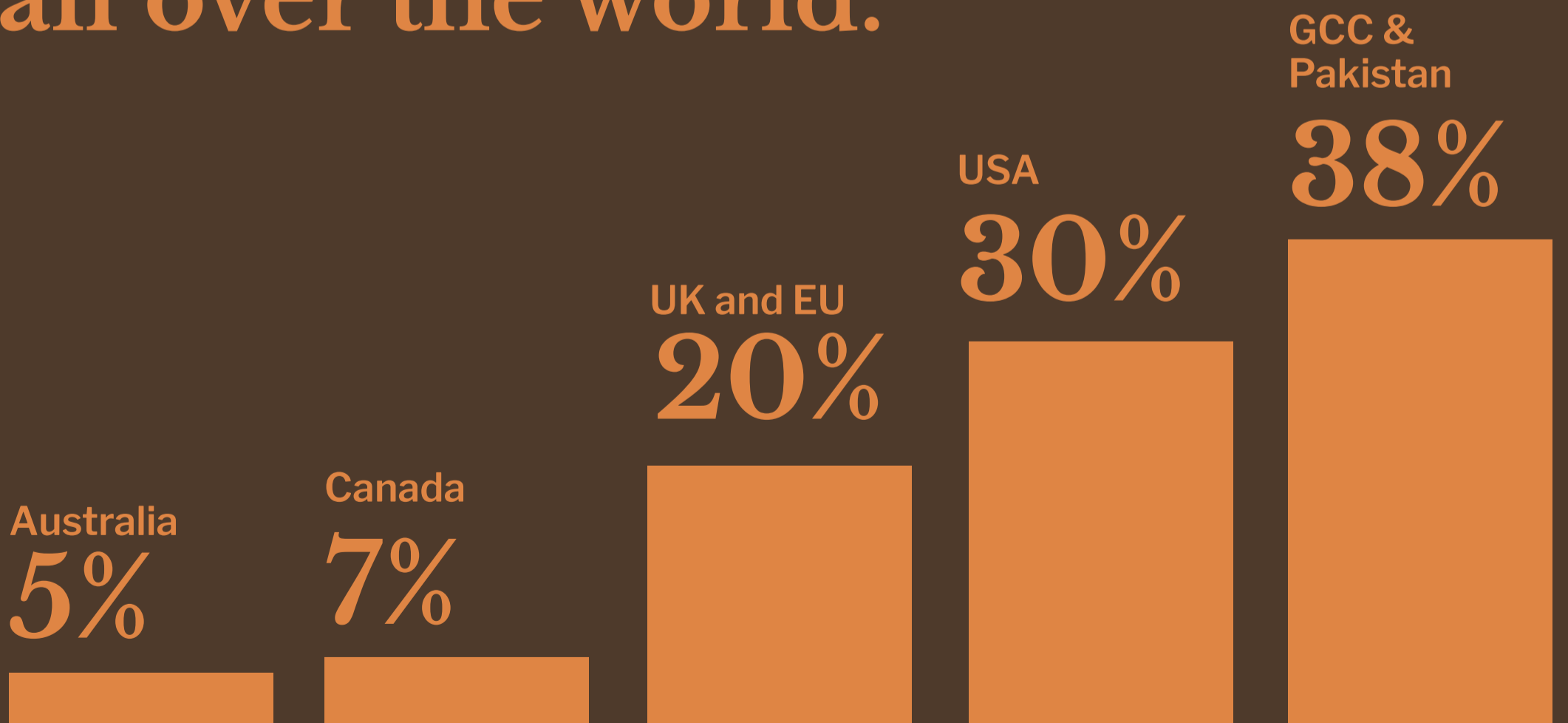
Client based in Karachi

# Our customer profile.

Our clients are from diverse backgrounds, ranging from the tech industry to doctors, consultants to investment professionals, showing our value being realised across all professions.



# Serving clients from all over the world.



# Answers to some of your most common questions.

**1. Q: Are your staff vetted and background-checked?**

A: Yes, all online support and field support staff are vetted. Mohsyn conducts identity and verification checks and applies partner verification processes prior to deployment. Background checks are also carried out for third-party staff, including drivers, cooks, caregivers, and nurses.

**2. Q: What happens in an emergency? How quickly do you respond?**

A: In the event of an emergency, our field support officer (FSO) is dispatched immediately, alongside the nearest ambulance service, while our on-call doctor joins the coordination from the outset. Throughout this process, our 24/7 operations room oversees the entire response, ensuring real-time communication, rapid coordination, and continuous updates shared with the family via the dedicated WhatsApp group.

**3. Q: Who do I contact? How does communication take place?**

A: Your primary points of contact are our 24/7 operations room and your designated care advisor. For real-time updates and day-to-day coordination, Mohsyn utilises a dedicated family WhatsApp group.

**4. Q: How soon can onboarding begin once payment is made?**

A: The timeline depends on how promptly the required details about your parent and their availability are provided. As our operations team is available around the clock, onboarding can commence immediately once payment has been confirmed and all necessary information has been received.

**5. Q: Can I subscribe to a single service rather than the full monthly package?**

A: We currently offer our services as a comprehensive, integrated package rather than individually. This ensures your loved one receives consistent, well-coordinated care across all areas of support.

**6. Q: Can I request only female field support?**

A: Yes, this can be accommodated for occasional visits. However, for regular visits, this may not always be feasible, as the Field Support Officer role involves extended periods in the field. In such cases, we are pleased to arrange a dedicated female caretaker to support your loved one's day-to-day needs.

**7. Q: I am sharing personal information. How is my data protected?**

A: All client information is held in strict confidence and managed in accordance with Mohsyn's data protection policies. Personal information is not shared with third parties beyond what is strictly necessary for the delivery of your care services.

# Mohsyn Care Plans

## Emergency Service Plan

Monthly Billing

**\$50**  
per month

Yearly Billing

\$600  
**\$550**  
per month

### Ambulance Mobilization

Immediate dispatch and coordination of vetted ambulance services.

### Field Support up to 72 Hours

On-ground team presence through any critical event.

### Medical Coordination

Direct liaison with hospitals, doctors, and EMS.

### Medical Insurance Coverage

Coverage up to PKR 500,000 for eligible medical costs, provided via third party.

## Premium Care Plan

**\$149**

Special Offer: **\$100/per month** for your first 3 months only

### Emergency Support

24/7 Response, Medical Coordination, Real-Time Updates.

### Errand Management

Grocery, Transport, Home Maintenance & Utilities via trusted vendors.

### Financial Services

Bill Payment, Expense Tracking, Secure Transactions.

### Supervisory Support

Property Monitoring, Staff Verification, Welfare Checks.

Get Started

# Getting started with Mohsyn is easy.

1 Visit **mohsyn.com** or WhatsApp us at **+92 340 1111809**

2 Book a free consultation

3 Register and Complete Payment

4 Access the 24/7 Mohsyn Solutions Centre WhatsApp group

5 On ground home and area assessment

6 Service goes live!

# moh syn



Scan the QR code to book a  
free consultation.

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